Reading Hospital Visitation Restrictions
Updated March 31, 2020

All approved visitors must be screened in accordance with guidelines from the Centers for Disease Control and Prevention (CDC) and Pennsylvania Department of Health (PA DOH). Screening will occur at all location entry points.

Reading Hospital – Tower Health is committed to protecting the safety of our patients, staff, and community. To do our part in reducing the spread of the COVID-19 virus, we are implementing the following visitor restrictions and screening policies at Reading Hospital until further notice:

No visitors will be permitted on any hospital unit. Exceptions will be considered when:
- the patient is a minor (under 18),
- the patient has a disability,
- the patient is in the emergency department or psychiatric emergency department,
- the patient is in a maternity unit,
- the visitor is the patient’s communicator, or
- the patient is at end of life.

Visitor Policy Update: Pediatric Emergency Department, Maternity Units, and Pediatric Physician Practices
- One support person is permitted.
  - No switching of visitors back and forth.
- When reporting to the hospital, patients are to use the 5th Avenue entrance.

Visitor Policy Update: NICU
- Parents and guardians of the infant(s) are permitted. Only one parent at a time at the bedside and one visit per day once mom is discharged. No COVID positive or PUI parents allowed.

Visitor Policy Update: Inpatient Pediatric Units
- Two Parents or guardians of the patient(s) are permitted at the bedside. No COVID positive or PUI parents or guardians are allowed.

In the Emergency Department and Psychiatric Emergency Department:
- One designated support person is permitted at the discretion of the ED staff.
- No switching of visitors back and forth.

At Reading Hospital Rehabilitation at Wyomissing:
- No visitors, except medically necessary visitors, will be permitted.
- No children under the age of 18 or pets will be permitted.

In physician practices, urgent care practices, and ambulatory surgery locations:
- One designated support person is permitted.
- No switching of visitors back and forth.
- Visitors must remain in the waiting area unless:
  - the patient is a minor (under 18),
- the patient has a disability, or
- the visitor is the patient’s communicator.

The patient’s care team will make a decision on a case-by-case basis as to whether the visitor is clinically appropriate, including when the visitor in question is a family member supporting the patient by providing care. In the event there is a conflict about whether a visitor may enter, clinical judgment will prevail.

**Patient Personal Items**

Family and/or friends may drop off personal items at the 5th Avenue entrance only for patients at the information desks. The staff at the information desk will call the units for staff to pick up.

All approved visitors must be screened in accordance with guidelines from the Centers for Disease Control and Prevention (CDC) and Pennsylvania Department of Health (PA DOH). Screening will occur at all location entry points.