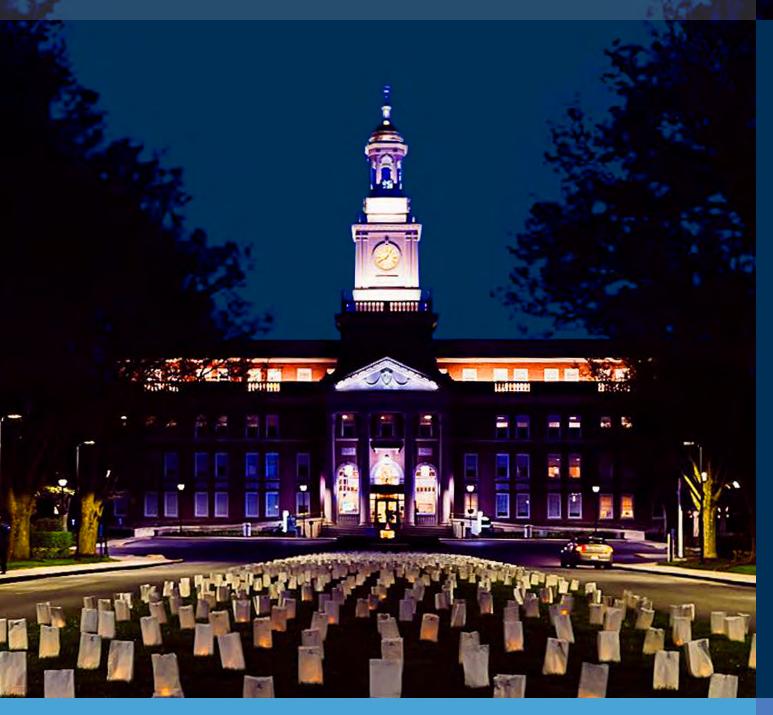
OUR RESILIENCY MAKES US STRONGER





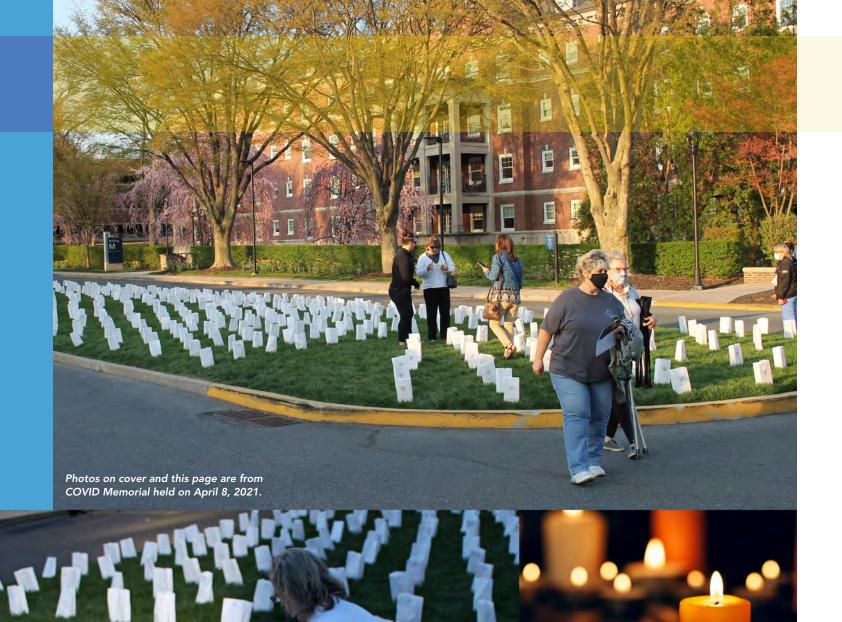


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LETTER FROM LEADERSHIP



Dear Colleagues and Friends,

Over the last 22 months, our hospital, community, and nation have faced exceptional challenges.

Through it all, the generosity of our benefactors has improved patient care, assisted COVID treatment, provided funding for medical research, and allowed for clinical education to ensure our hospital delivers healthcare at the highest level in our region.

In our annual report, we share examples of how your philanthropic support has elevated treatment for the sick and injured in our community. By gifting to the Reading Hospital Foundation, you have supported our promise of *Advancing Health* and *Transforming Lives*.

As we look ahead to the new year, we want to express our deepest gratitude for your dedication to our mission. Because of you, all members of our community benefit from the compassionate and state-of-the-art care delivered by Reading Hospital. On behalf of our patients and staff, thank you.

Jeff Rush

Chair, Reading Hospital Foundation

Jeffey R. Rush

Katherine E. Thornton

President, Reading Hospital Foundation

Katherine F. Thomton



I am proud of the work we accomplished this past year and am grateful to our generous community members who supported Reading Hospital."

Reading Hospital Rehabilitation at Wyomissing (RHRW)

Spinal Injury Patient Walks A Mile to Support Others

On June 12, 2021, Diana Pelletier walked one mile in the RHRW's robotic exoskeleton to raise funds – and hope – for other patients with brain and spinal cord injuries. Pelletier, who suffered paralysis after a 2007 car accident, decided that each year around the anniversary of her accident, she would "Reclaim the Day" by participating in a challenging activity to celebrate life and reflect on its possibilities.

As her 2021 activity, Pelletier chose to walk a mile in the rehabilitation center's EksoNR robotic exoskeleton, a wearable device engineered to advance patients' mobility and improve outcomes. She succeeded in accomplishing that goal — and she raised over \$12,000, exceeding her objective of \$5,280 (one dollar for each foot in a mile). The funds Pelletier raised benefit the Reading Hospital Foundation's EKSO Patient Assistance Fund, supporting the development of the EKSO program and providing financial assistance to patients at the rehabilitation center.

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Grateful Patient's Gift Advances Education, Promotes Safety, and Assists Patients in Financial Need

Reading Hospital Foundation received a generous grateful patient gift of \$250,000 in March 2021 to benefit RHRW. An anonymous donor contributed the funds to support three initiatives.

Educational Center

A 2,000 square-foot Education Center will be constructed on the lower level of the building for staff education and training. Additionally, several community support groups will utilize the classroom space.

Driving Simulator

Funds were utilized to purchase a DriveSafety™ DS-250 Clinical simulator. This vital piece of technology allows RHRW therapists to help patients learn how to drive using adaptive equipment. It also enables therapists to effectively assess patients' driving capabilities before they operate vehicles on the road.

Patient Assistance Fund

A Patient Assistance Fund was established to assist rehabilitation patients experiencing financial hardships to acquire needed adaptive clothing and equipment and meet transitional financial emergencies.

We are so incredibly grateful for the amazing generosity we received from this anonymous donor. This gift will be used to help to make a difference in the care we are able to provide our patients."

- Kelley S Crozier, MD

McGlinn Cancer Institute Infusion Center

Providing Inspiration, Hope, and Comfort

The Infusion Center at Reading Hospital's McGlinn Cancer Institute has recently undergone some updates — aesthetically, technologically, and service-related — thanks to the generosity of

Reading Hospital Foundation contributions. In addition to 40 new visitor chairs that feature high backs for comfort and infusion medicine baskets that attach to IV poles to store the patient's medicines, the Center features two other significant enhancements.

Beverage Center Provides On-Demand Hydration



Institute and Kate Thornton, President Reading Hospital Foundation.

As cancer patients undergo infusion therapy, they need to take in plenty of fluids to carry nutrients to cells, flush bacteria, and reduce treatment side effects. Now, because of an anonymous gift, Reading Hospital infusion patients have access to cold drinks — whenever they want them — via a self-service, touch-screen beverage machine. The









Mammography Matters

Removing Roadblocks to Breast Cancer Detection and Diagnostic Services



Regularly scheduled mammograms are an important part of a woman's healthcare routine. We know that for many women accessing services can be a hurdle. Having the support of the Reading Hospital Foundation to provide a mobile mammography unit to reach our patients in their communities will help meet the needs of thousands of women."

Erik Rupard, MD,
 Chief, Section of Hematology
 Oncology at McGlinn Cancer
 Institute at Reading Hospital



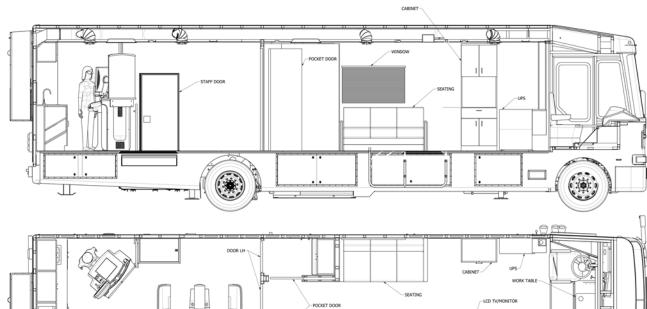
A state-of-the-art Mobile Mammography Vehicle is scheduled to begin improving women's access to breast cancer screenings in early 2022.

Results of a recent Reading Hospital Community Health Needs Assessment found that access to care is an ever-present barrier for those in medically underserved communities. The numbers clearly show that local women are not getting the mammograms they need. In fact, the rate of mammography in Berks County lags behind that of our state and falls more than ten percentage points short of national benchmarks. Clearly, this leaves women with disproportionately high mortality rates.

Women fail to get breast cancer screenings for a variety of reasons including:

- Lack of transportation
- Inability to find time for self-care amid balancing home and work responsibilities
- Uneasiness regarding visiting a public medical facility
- Lack of health insurance

Fortunately, Reading Hospital Mobile Mammography Vehicle, made possible by the generosity of individual and corporate donors, will help remove these roadblocks for women across all ages and cultural groups in our region. Goals for the Mobile Mammography Vehicle include attending more than 200 Berks County events and serving more than 4,000 women in its first year at workplaces, churches, and other community centers. Equipped with the same advanced detection and 3D imaging technology available at Reading Hospital, the unit will bring convenient, accessible, and affordable diagnostic services to women in need across Berks County.



Grant Programs

Making a Difference in Healthcare and the Community

Reading Hospital Foundation grants help launch and expand initiatives that elevate community health and well-being. Here is a sampling of how our grant-giving program is making an impact.

Reading Hospital's Diversity & Inclusion Council has implemented training programs focused on addressing unconscious biases that can lead to negative outcomes in healthcare. The Foundation awarded a grant to help the Council in its mission to promote an environment where all people feel included and appreciated in

the healthcare system. The

grant dollars are helping

Employee Diversity and Inclusion Training

Reading Hospital increase awareness and understanding of unconscious bias and empower employees with strategies to mitigate it.

The Diversity & Inclusion training strategy involves multiple components:

- Virtual Small Group Training Targeted at leaders in the organization.
- Individual Learning To reach a broader audience with individualized learning opportunities.
- On-Demand Training & Resources Providing employees with online access to videos, books, articles, and other training tools.
- Monthly virtual speaker series focusing on a range of topics related to diversity and inclusion.

When patients arrive in the operating room in emergent situations, nurses and other hospital staff must be prepared to use technology and techniques that they may not utilize frequently. The Perioperative Division recognized the need to stay abreast of ever-changing medical advances and received a grant from Reading Hospital Foundation to purchase a highfidelity simulation manikin (Sim Man). The vital tool enables management to hold realistic preparedness drills for refreshing staff members' critical emergency skills.

Using Sim Man in emergency training helps to:

- Familiarize staff with locations of emergency equipment so that they can respond quickly in actual emergencies.
- perioperative staff members during a variety of drills, such
- Allow for just-in-time training and immediate feedback to staff involved in traumas and code situations.

Over 100 registered and licensed practical nurses, approximately 40 surgical technologists, nearly 100 anesthesia personnel, and various other perioperative team members are benefitting from the advanced simulation drills made possible with this grant. Moreover, it provides opportunities to strengthen interdisciplinary response when multiple teams work together to save lives.

High-Fidelity

Simulation Equipment for • Train hundreds of

as mock code, malignant hyperthermia, fire, and more.

for Parkinson's Patients

Rock Steady Boxing

Wellness Program

A Reading Hospital Foundation grant supported the Reading Hospital Rehabilitation Center at Wyomissing (RHRW) in launching its Rock Steady Boxing Program, a dynamic fitness activity for Parkinson's disease patients. Regular exercise is a critical adjunct to medication and other therapies. It helps

> Parkinson's disease patients manage symptoms that lead to functional declines in self-care and mobility. Rock Steady Boxing builds skills that specifically address patients' physical and neurological impairments.

> The three times per week classes (6-week duration) aim to improve mobility, slow disease progression, and ultimately improve quality of life. The program gives individuals a sense of empowerment as they fight against the progression of Parkinson's disease and provides an opportunity for socialization among patients facing similar challenges.



Emergency Preparedness

Honor Your Caregiver



The Redcays Honor

| the McGlinn Cancer Institute

Patricia Redcay recalls her husband's diagnosis of prostate cancer as a

pivotal time in their lives. She recounts the compassionate care he received from every healthcare professional at the McGlinn Cancer Institute. She is also grateful for the care they received from their family physician, E. Brian Petrasek, MD and chose to honor him with a gift to Reading Hospital Foundation supporting McGlinn Cancer Institute on Doctors' Day. Patricia was so appreciative for the caring support she received that she decided to make a bigger impact by setting up a monthly recurring donation. "It was so easy to set up, we simply designated the gift amount, and it comes right out of our checking account monthly." The Redcays' recurring gift has a significant financial impact on McGlinn's patient services while honoring the compassionate care they received from Dr. Petrasek and the entire Cancer Institute team.

If you're interested in learning more about monthly giving opportunities, contact Melissa Karas, Reading Hospital Foundation at Melissa.Karas@towerhealth.org or 484-628-8666.

The Beebe Family was seeking a way to make a meaningful gift to the nursing team who graciously took care of their father. Noting how the team provided dedicated and skillful care every day and throughout the pandemic, the family honored them with a financial gift to support the Nursing Excellence Fund. The Fund provides support to nurses to enhance skills and advance knowledge with learning opportunities for continued growth in their pursuit of excellence.

If you're interested in learning more about the Nursing Excellence Fund or how to Honor Your Caregiver, contact Katherine Thornton, President, Reading Hospital Foundation at **Katherine.Thornton@towerhealth.org** or **484-628-2243**.



Highlights

COVID-19 Memorial

One luminary for every Berks County resident who passed of COVID-19.

Hundreds of luminaries across the mall of the Reading Hospital.

One special evening to remember, honor and unite.

On the evening of April 8, Reading Hospital doctors, nurses, and staff, along with community members, came together to pay their respects to those who lost their lives due to COVID-19 and thank the essential workers who have worked tirelessly since the pandemic began. Through these times, hospital staff reminded the families that their loved ones were never alone and it was their honor to care for them. Mark Woodard, MD, shared an inspiring poem he wrote in which he reminded everyone that "we will take care of you." Those six words were repeated hundreds of times during the pandemic from all hospital staff while comforting those they were treating and their families.

The COVID-19 pandemic may not be over, but this service was also a message of hope. It concluded with a moment of silence and the beautiful sound of local church bells ringing in remembrance, gratitude, and optimism.



Gwen's Closet

A new outfit can change someone's world and outlook on life. A patient was prescribed rehabilitation for their condition, but refused to attend or entertain the idea of leaving his room. A case manager recognized the patient was clothed in only a hospital gown so she provided new shoes, a sweatshirt, and pants. The patient's whole attitude toward his care plan changed. He

was grateful for his new clothing and agreed to attend rehabilitation with a new-found confidence. Gwen's Closet made it possible for this patient to complete the treatment he needed and feel comfortable doing so.

Gwen's Closet was started in 2018 by Reading Hospital social worker, Gwen MacNeil. She witnessed a patient leave the hospital in an exam gown and was overwhelmed with sadness and the sense that she could do something about it. Along with her colleagues, she created Gwen's Closet. The Closet provides patients in need of replacement clothing with new items such as pants, shirts, underwear, socks, and winter accessories at no-cost.

Gwen's Closet is funded in part by Reading Hospital employees, Reading Hospital Foundation, Diamond Credit Union, and Boscov's.

Highlights

Important and often difficult communications between patients, providers, and family are a necessary component of healthcare. The Serenity Space was designed to assist with these conversations by providing a private, quiet, relaxing environment away from the hustle and bustle of regular hospital activity.

Filled with calming images, inspirational materials and support information, this room has helped many families and providers alike. Families can convene in this area to discuss and process the delicate information presented to them. Healthcare staff also uses this space to discuss challenging cases and provide support to one another. This room is available to anyone needing a moment of respite or time to collect themselves.

This wonderful space was made possible by a grant from The Russell S. Bickel, Jr., Memorial Grant Fund for Quality Improvement to foster communication between patients, providers and families.

Serenity Space Provides a Special Area for Families and Providers



Communication between patients and providers is critical. The Russell S. Bickel, Jr., Memorial Grant Fund for Quality Improvement was started to support and strengthen the patient and provider relationship. This room is so significant for families dealing with loss, and I am honored that my brother's legacy will support such an important initiative."

Barbara Swoyer
Sister of Russell S. Bickel, Jr.

Street Medicine Program

Telemedicine Kiosk Provides Access

The Street Medicine Program was developed to help some of our most vulnerable community members - unsheltered homeless, those living in homeless shelters, and those at high risk of experiencing homelessness. Through a team approach of Reading Hospital volunteers, we provide primary and preventative care, as well as medicine and laboratory screenings.

A new addition to our Street Medicine Program is the Telemedicine Kiosk, now available at Hope Rescue Mission. The new kiosk was partially funded by a grant from First Energy Foundation and the United Way of Berks County. The kiosk will provide virtual appointments for treatment, screenings, and assessments, removing more barriers to healthcare. Partnered with our regular Street Medicine Program, the kiosk will help decrease emergency room visits, reduce readmission rates, and track medical history.



When gratitude meets the ability to pay it forward, something magical is bound to happen. That is exactly what took place when an anonymous donor was inspired by an episode of "Returning The Favor" and knew that they could make a difference in the lives of those facing homelessness in Berks County. The donor prepared 24 backpacks, filling them with personal care essentials, cold weather necessities, and other items to keep them safe. The backpacks were distributed through the Street Medicine Program, improving the lives of 24 grateful individuals. The donor was so grateful for the opportunity to give back that they donated an additional 24 backpacks to increase their impact.

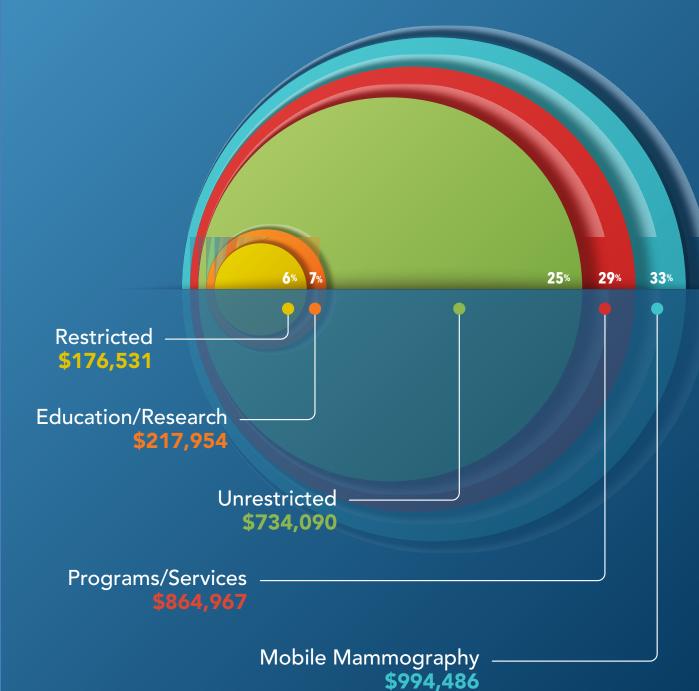
The Street Medicine Program operates solely on philanthropic contributions, grants and volunteers. To learn more about this program, please visit

Reading.TowerHealth.org/Foundation or call **484-628-8666**.



FINANCIALS

Reading Hospital Foundation – **Donor Impact Fiscal Year 2021**



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